Pride & Quantum's Commitment to Parts Support

At Pride Mobility and Quantum Rehab, our commitment to our customers extends well beyond the delivery of a new product.

We recognize that people depend on our mobility products every day for their independence, freedom, and quality of life. When a wheelchair or scooter is out of service, every day matters.

That's why providing fast, reliable replacement parts and outstanding technical support is one of our highest priorities.

From January – September 2026, our current parts shipping performance:

- 71% of parts orders ship within one business day.
- 90% ship within two business days.
- 99% ship within ten business days.

Our goal is to continuously improve parts availability, accelerate shipping times, and support timely repairs to restore mobility as quickly as possible.

We are committed to investing in the people, processes, inventory, and technology necessary to make our parts support faster, more dependable, and increasingly responsive to our customers' needs.

Because ultimately, our goal isn't simply to ship replacement parts. It's to help restore mobility, independence, and peace of mind as quickly as possible.