Pride/Quantum statement on consumer right to repair –

Pride Mobility and Quantum Rehab support consumers' right to timely, safe, and effective service and repair of their mobility equipment. We are committed to making replacement parts, service information, and diagnostic resources reasonably available to consumers and qualified independent repair providers. We recognize that certain repairs—such as programming related to speed or power seating and positioning—may require specialized expertise to help ensure consumer safety and the clinically appropriate operation of the equipment. Our primary objective is to put consumers first so that individuals with mobility impairments can maintain their independence, health, and quality of life.