

# Did Medicaid deny your iLevel®?



iLevel® technology serves many purposes for clients such as allowing increased independence with transfers and enhancing performance/participation in someone's activities of daily living. If you have encountered a situation where funding was denied and your medical documentation clearly shows the need for this option, follow these steps to begin the process of appealing the denial.

*Check your documentation and follow these steps...*

## **STEP 1: REVIEW THE DOCUMENTATION**

- Make sure that the need for iLevel was specifically addressed.
  - *Facilitate independent transfers*
  - *Increases reach to help with your activities of daily living in the home, etc.*
- Does it include the following?
  - *Description of your current level of function without iLevel*
  - *Identifies how iLevel will improve function*
  - *Your goals for use of the power seat elevation system*

## **STEP 2: MAKE SURE THE DOCUMENTATION IS ORGANIZED AND EASY TO FOLLOW.**

- Highlight any important topics or areas that may have been overlooked in the initial determination.

## **STEP 3: CALL OR MEET WITH THE FUNDING SOURCE TO SHOW WHAT iLEVEL ALLOWS YOU TO ACHIEVE.**

- It's important for Medicaid to not only know what you CAN do with iLevel technology, but also what you CANNOT do without it.
- It can aid in transfers and allow greater access with the additional seat elevation
- Without it, it can limit access and can decrease independence

## **STEP 4: ASK FOR A RECONSIDERATION ON YOUR iLEVEL**

- States are all trying to cut costs and reduce spending.
- An iLevel system can achieve this if it allows greater independence. The state can save considerable money if the need for other services is reduced with a one-time investment in an iLevel system